

From: Baltao, Elaine
Sent: Tuesday, June 30, 2020 4:38 PM
To: VTA Board Secretary
Subject: From VTA: COVID-19 Update to the Board - June 30, 2020

**COVID-19 Update – VTA Board of Directors
June 30, 2020**

Tomorrow, July 1, 2020, VTA will roll out its “10-Point Plan to Strengthen Trust in Transit,” which is a result of many weeks of work by our internal recovery task force workgroup to rebuild rider and community confidence. Below is a preview of the plan:

[VTA's 10-Point Plan to Strengthen Trust in Transit](#)

Our mission is to strengthen customer trust in transit during times of extraordinary caution because VTA transit is clean, safe and consistent.

The goal of this plan is to outline the 10 points in which VTA is focused to ensure that we are doing our part to build the riding community's trust and we ask that our riding community do its part to get everyone riding again.

1. Clean and Sanitize Vehicles and Facilities

VTA has enhanced cleaning efforts based on CDC recommendations and, along with all the region's transit agencies, by utilizing industry best practices. VTA buses, trains, Access Paratransit vehicles and transit facilities are cleaned every day, and frequently touched surfaces are disinfected using CDC-approved cleaning products throughout the day.



2. Require Face Coverings

The State of California and Santa Clara County have made it mandatory to wear a face covering while riding transit. Passengers cannot ride VTA without one unless exempt. Please remember to cover your mouth and nose and reduce loud talking to keep droplets from spreading. Always cough or sneeze into a tissue or elbow (even with a mask on!)



3. Safely Distance

Health officials recommend maintaining a safe distance from others. Please spread out while waiting for transit and on buses and trains, except when with people from your same household.



4. **Maintain a Healthy Workforce**
All VTA employees are provided ample protective and safety equipment and supplies to do their jobs safely. As essential workers, VTA employees receive priority COVID-19 testing and are required to stay home if sick.
5. **Adjust Service Frequency/Hours Based on Demand**
As shelter-in-place restrictions are eased over time, we are working with employers and educational institutions on return-to-work and school reopening plans to adjust service. We are operating “COVID Service” and will continue to make adjustments through 2020. We will seek public input as we develop the 2021 Transit Service Plan.
6. **Protect Operators and Passengers**
VTA implemented rear-door boarding to safeguard passengers and operators. We are installing operator partitions to limit contact. In addition to partitions, operators are provided a variety of protective equipment, including face masks, face shields and other items to be worn as appropriate when helping passengers. This is for our operators’ safety and yours.
7. **Increase Contactless Payment/Fare Collection**
VTA paused fare collection to reduce the interaction between operators and passengers. To reduce surface touch points on transit when fare collection resumes, consider downloading VTA’s EZfare app on your phone or get a Clipper Card and load funds online in advance instead of paying cash at the farebox.
8. **Increase Customer Information**
Customer Service Representatives are available by phone and email to help with your trip planning needs. The [Transit app](#) is recommended for real-time service updates and automated information can be accessed at 408-321-2300 in multiple languages. Updates will continue to be provided at www.vta.org/covid-19.
9. **Adopt New Technology and Industry Methodology**
We are closely monitoring industry best practices and exploring new technologies to stop the spread of COVID-19. New methods will be evaluated and implemented when proven to be effective and suited to VTA operations.
10. **Enhance Community Partnerships**
Work continues with Santa Clara County, public health officials and community-based organizations to engage and inform underserved, underrepresented and unhoused populations. This collaboration will enhance our communications with all those we wish to welcome back to transit.

Our creative services department is working on the public design and other collateral, which will be translated and disseminated broadly through various communication channels.

Santa Clara Valley Transportation Authority
3331 North First Street, Building C
San Jose, CA 95134-1927



From: VTA Board Secretary
Sent: Thursday, July 2, 2020 5:29 PM
To: VTA Board of Directors
Subject: VTA Correspondence: Week ending July 3, 2020

VTA Board of Directors:

We are forwarding to you the following correspondence:

From	Topic
Blair Beekman, Member of the Public	Comments pertaining to the June 19, 2020 VTA Board of Directors meeting

Thank you.

Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 North First Street, Building B
San Jose, CA 95134-1927
Phone [408-321-5680](tel:408-321-5680)



From: b. beekman

Sent: Monday, June 29, 2020 12:30 PM

To: VTA Board Secretary <Board.Secretary@vta.org>

Subject: Blair Beekman. VTA. BoD. Special Mtg. Public comment. June 19, 2020.

Dear community and VTA,

I hope the intentions, of the MTC, now more involved, in Diridon Station planning - is to help with, a more open, shared process, for all Bay Area CHSR options.

There are some interesting, East Bay mass transit & public transit connections ideas, with bringing CHSR & BART, to the Tracy area.

This can also have, less housing displacement issues, between San Jose, the peninsula, and SF.

I am hopeful, there can be a return, to better, VTA supportive housing ideas.

Very low, extremely low, & mixed-income housing, are simply, good practices.

This can be, a good roadmap, toward honest sustainability, and social equity.

And how the economy can move forward, with the positive ideas, of local community energy, and renewables.

sincerely,
blair beekman

From: b. beekman

Sent: Monday, June 29, 2020 12:30 PM

To: VTA Board Secretary <Board.Secretary@vta.org>

Subject: Blair Beekman. VTA. BoD. SpecialMtg. Item 7.2. June 19, 2020.

Dear community and VTA,

To give accountable readings, of revenue & quarterly reports, at this time,

Can help all of us, to better judge, and follow the path, of Covid-19, for the next few years.

To also note, please continue, the important balance, in friendly, well established ideas of mass transit, with the more experimental, individualistic ideas, of public transit.

As it is well-established, familiar, mass transit practices, that can usually bring, good understanding & meaning, to more experimental ideas.

sincerely,
blair beekman

From: b. beekman

Sent: Monday, June 29, 2020 12:30 PM

To: VTA Board Secretary <Board.Secretary@vta.org>

Subject: Blair Beekman. VTA. BoD. Special Mtg. Item 8.1. June 19, 2020.

Dear community and VTA,

I hope the VTA's own efforts, towards good public policy, with technology, can be respected, at this time.

Looking at good civil rights and civil protection practices, within u.s. census data collection, will be important, in this era of Covid-19.

As the VTA is acquiring, new signal tech.

And has approved, over 30m, in technology, in June 2020 public meetings.

A reminder, that signal timers, and geo-fencing, will have an important role, in the future of data collection, surveillance, and what can be, good minimal use practices.

I hope the VTA, can help the city of San Jose, learn to talk about these subjects, more openly again.

And, with what can be, good public policies.

sincerely,
blair beekman