

From: VTA Board Secretary
Sent: Friday, February 11, 2022 2:37 PM
To: VTA Board Secretary
Subject: VTA Information: February 2022 Standing Committee Agenda Packets

VTA Board of Directors:

You may now access your VTA CMPP and A&F agenda packets on our agenda portal via the links below.

- **Congestion Management Program and Planning (CMPP) Committee** – Thursday, February 17, 2022, at 10:00 a.m. – [CMPP Agenda Packet](#)
- **Administration and Finance (A&F) Committee** – Thursday, February 17, 2022, at 12:00 p.m. – [A&F Agenda Packet](#)

Thank you.

Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 North First Street, Building B
San Jose, CA 95134-1927
Phone **408-321-5680**

From: VTA Board Secretary
Sent: Thursday, February 10, 2022 4:55 PM
To: VTA Board of Directors
Cc: VTA Board Secretary
Subject: VTA Information: Ridership for December 2021

VTA Board of Directors:

Attached is a memorandum from Chief Operating Officer David Hill regarding VTA ridership for December 2021.

Thank you.

Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 N. First Street
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Date: January 31, 2022
Current Meeting: NA
Board Meeting: February 3, 2022

BOARD MEMORANDUM

TO: Santa Clara Valley Transportation Authority
Board of Directors

THROUGH: Carolyn Gonot, General Manager/CEO

FROM: David Hill, Chief Operating Officer

SUBJECT: VTA Ridership – December 2021

Policy-Related Action: NA

Government Code Section 84308 Applies: No

INFORMATION ITEM

EXECUTIVE SUMMARY:

To present the bus and light rail ridership performance of the Santa Clara Valley Transportation Authority.

STRATEGIC PLAN/GOALS:

The report is an information item only.

BACKGROUND:

This report is routinely produced after each month. This report is for the month of December 2021.

CLIMATE IMPACT:

The report is an information item and will have no impacts to climate change.

DISCUSSION:

December 2021 total monthly system ridership was 1,378,178, an increase of 51.3% over December 2020. December 2021 total monthly bus ridership was 1,160,172, an increase of 61.1% over December 2020. December 2021 total monthly light rail ridership was 218,006, an increase of 14.3% over December 2020.

There was one 49ers' game at the Levi's Stadium in December 2021 that recorded about 12,300 riders. Due to celebrations throughout the Bay Area, Route 500 and Light Rail had extended service on New Year's Eve.

System ridership is approximately 51% less compared to pre-pandemic levels.

Ridership	December 2021	Compared to:				Calendar-Year-to-Date		
		December 2020	Percent Change	November 2021	Percent Change	Current Jan'21-Dec' 21	Prior Jan' 20-Dec' 20	Percent Change
Bus	1,160,172	720,164	61.1%	1,223,483	-5.2%	12,251,573	12,441,429	-1.5%
Light Rail	218,006	190,665	14.3%	235,087	-7.3%	1,812,893	3,175,194	-42.9%
System	1,378,178	910,829	51.3%	1,458,570	-5.5%	14,064,466	15,616,623	-9.9%

The boardings per total hour and boardings per revenue hour for December are shown in the table below:

	Boardings per Total hour ¹			Boardings per Revenue hour ²		
	Dec '21	Dec'20	Percent Change	Dec'21	Dec'20	Percent Change
Bus	9.9	7.7	28.9%	10.5	8.2	28.5%
Light Rail	19.5	17.0	14.7%	20.9	18.2	14.8%

¹ Total hours – Includes revenue hours and deadhead hours (hours that a vehicle travels when out of revenue service).

² Revenue hours - Scheduled hours of service available to passengers for transport on the routes. Includes recovery/layover time.

From: Baltao, Elaine
Sent: Friday, February 11, 2022 5:31 PM
To: VTA Board of Directors; VTA Advisory Committee Members
Subject: From VTA: Sharing a good story about a VTA employee

VTA Board of Directors and Advisory Committee Members:

We are sharing with you a touching story about the kindness of one of our bus operators, Michael Torres. This story is featured in The HUB, VTA's intranet.

One Good Deed that Goes a Long Way...

Michael Torres has been a VTA Bus Operator for over 14 years. He drives the 25 route (De Anza College – Alum Rock) and is often recognized by passengers who ride regularly.

Everyone who has met Michael will tell you that he carries the VTA badge with pride. He also has a great heart.

During the holidays, Michael felt extra joyful, and whenever he had an opportunity, he would engage in small talk with his passengers and ask them about the festivities.

A couple of days after Christmas, Macoby, a 14-year-old student from James Lick High School, a regular rider, boarded Michael's Bus. They started chatting, mostly about sports, since that was the young man's favorite activity. But when Michael asked him what he received for Christmas, his response left him with a lump in his throat.

"He told me that he and his brothers didn't celebrate the holiday because their mom was sick," said Michael. "They didn't have any money for presents."



Michael found out the boy's mom had two strokes and was on disability. The father was out of the picture.

The conversation ended when Macoby got off the bus at a public library where he regularly does his homework, as he does not have a computer or internet at home.

For the rest of the day, that was all Michael could think about. That boy reminded him of himself. He, too, grew up without a father figure



and had a lot of struggles through his younger years. He knew he had to help him somehow.

The boy mentioned that he wanted to play soccer but didn't have cleats, so that night, Michael posted a message on social media asking his friends to pitch in to buy Macoby clothes and shoes.

Little did he know his call to action would make big waves.

"I posted a message on my Facebook account asking my friends to scrape some money to buy him a couple of sports shirts or pants," Michael explained. "In a matter of hours, I had more than a hundred messages from my friends asking me where to send the money or how they could help."

In two days, Michael raised more than \$2,000. Michael saw Macoby shortly after that; he asked to meet with the boy's family. Michael explained to his mother what he and his friends had done, and she was very appreciative. Michael then took Macoby on a shopping spree.

"He got a lot of stuff for himself and asked if he could get some things for his little brothers," recounted Michael. "Of course, I said yes, but we didn't spend all the money there; I told him we would return."

Michael took him to a restaurant, where he noticed Macoby didn't finish his food. He asked him why, and Macoby responded that he wanted his mom to eat something. Torres persuaded him to finish his meal with the promise to go grocery shopping afterward.

Michael knew his good deed could not end there.

"I took him under my wing, you could say. I try to motivate him to stay in school because he is missing a lot of classes," said Michael. "He does that because he helps his mom, but I told him his main responsibility is school."

Michael and his friends went even further and bought Macoby a laptop. Michael has since become his mentor. They play soccer and basketball and have developed a meaningful friendship.



"I also grew up without a dad, and things were not easy for me. I want to give him an opportunity and set a good example," explained Michael. "I know he will be able to accomplish good things if he stays on track."

Michael has promised Macoby that as long as he stays in school and improves



his grades, he will be there helping him.

Michael Torres is a remarkable example of the heart and dedication to service of the **#VTAFamily**. We are so proud to have you on the team, Michael.

Santa Clara Valley Transportation Authority

3331 North First Street,

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