

**From:** VTA Board Secretary

**Sent:** Thursday, July 28, 2022 2:29 PM

**To:** VTA Board of Directors

**Subject:** VTA Information: August 4, 2022, Board of Directors Meeting Agenda Packet

**Board of Directors:**

You may now access the VTA Board of Directors Agenda packet for the **Thursday, August 4, 2022, Meeting** on our [agenda portal](#).

This meeting will be a teleconference meeting only, and we will be using Zoom to run the meeting.

Thank you,

Office of the Board Secretary  
Santa Clara Valley Transportation Authority  
3331 North First Street, Building B  
San Jose, CA 95134-1927  
Phone [408-321-5680](tel:408-321-5680)

**From:** VTA Board Secretary  
**Sent:** Thursday, July 28, 2022 5:49 PM  
**To:** VTA Board of Directors; VTA Advisory Committee Members  
**Cc:** VTA Board Secretary  
**Subject:** From VTA: Title VI Plan Update Survey

**VTA Board of Directors:**  
**VTA Advisory Committee Members:**

Our Office of Civil Rights has launched a survey for their Title VI plan update, <https://www.vta.org/blog/how-can-vta-engage-you-better>. The information will be used to update the tri-annual Title VI plans provided to the FTA, and used for our own communications efforts.

Please see message below to share in your community e-blasts/web:

*“Recognizing their countywide multicultural customer base, the Santa Clara Valley Transportation Authority (VTA) embraces opportunities and obligations to ensure their policies, services, and programs are delivered by communication tools and processes that are inclusive and effective. By these actions, VTA can make certain that no person, because of their race, color or national origin is denied meaningful access to transportation services, programs, and information.*

*VTA is updating their customer information and would like to know more about you and confirm what languages should be used to connect with you. Your responses to the [survey questions](#) will help VTA to confirm or reconsider methods used to communicate services and programs to you. This [survey](#) is available in 19 languages.*

*And you can enter a random drawing to **win one of three \$50 Amazon gift cards!** Remember to add your email address when you take the survey to enter the drawing. This survey will take less than 5 minutes of your time. It is available until Friday, August 5.*

*Every bit of feedback VTA receives from you helps them know you better, and to improve their programs, services, and communication so they improve their engagement with you.*

*Thank you for your participation!”*

Thank you.

VTA Office of the Board Secretary  
Santa Clara Valley Transportation Authority  
3331 North First Street, Building B-1  
San Jose, CA 95134-1927

Phone: 408-321-5680

